

WEBSITE TERMS AND CONDITIONS

This website is owned, operated and controlled by Adminout.co.uk By using this website, you are deemed to have accepted the Terms and Conditions of use as set out below. If you do not agree to be bound by the following terms and conditions, please do not use the website, but contact us in person, by telephone on 01744 29466 or by email on info@adminout.co.uk

Who are Adminout

Adminout is a facilitator that connects homeowners with surveyors and surveying practices. We focus on delivering sales and administrative duties to surveyors and surveying practices throughout the United Kingdom. The surveyor/surveying practice outsource the above service to ensure customers receive the highest standard of customer care.

The Adminout team are not RICS Regulated and are not Chartered Surveyors. We cannot provide advice on what service would be of greater use to the homeowner. We will, however, deliver the facts that are stated from the surveyor or surveying practice. Should you require advice we can arrange for your surveyor/surveying practice to give you a call or contact you by email.

The surveyor/surveying practice, when instructed to complete your report, will do so as agreed in your additional terms and conditions. The surveyor will write your report and send the document by email within five working days from the site visit. Should an email address not be available a hard copy will be sent by post to the home address provided by yourself.

What service do Adminout provide to the surveyor/surveying practice

We complete business development duties, call management, improve lead generation, process payments and create the invoice, complete e-marketing campaigns, diary management, contact management and offer customer support.

Continuity of Service

We will work to provide you with a prompt and continuing service. However, we cannot guarantee that the service will continue uninterrupted and reserve the right to bring the website down as and when we consider the same to be necessary or desirable for the purposes of maintenance.

Quality of Service

Whilst we will use reasonable activities to ensure that the information contained in the website is correct and reliable, no warranty, either express or implied, is given as to the accuracy or completeness of that information.

Payments

Payments can be taken over the phone and will be processed through Handepay and the transaction will be between you and Adminout. Payment can also be made by BACS should this be more desirable to you.

Where a refund is available, any payment made using a credit or debit card through the Handepay system will be refunded back onto the same card.

Disclaimer

We shall not be liable for any claims or losses which are due to circumstances beyond our reasonable control. We shall not be liable for any claims or losses to the extent that these relate to profits, indirect or consequential losses.

This disclaimer does not affect your statutory rights (if any) and no part of these terms and conditions seeks to avoid liability for fraud, fraudulent misrepresentation or for negligence causing personal injury or death.

Alterations to the Terms and Conditions

We may, at any time change, modify, add to or remove part or all of these Website Terms and Conditions.

Please note that if you commission your survey via Adminout two separate terms and conditions will be sent. Adminout terms and conditions stipulate our role and position to you. The surveyor/surveying practice terms and conditions explain what the surveyor's report will comprise of and will express any potential limitations.

Both copies of terms and conditions can be seen before you instruct for your survey to take place. If you would like to view the additional terms and conditions, please send your request to info@adminout.co.uk